



BUNCOMBE COUNTY

Request for Information

Isolation & Quarantine Lodging

Date of Issue: 8/06/20

Submission Deadline: 08/10/2020

PURPOSE AND BACKGROUND

THIS IS A REQUEST FOR INFORMATION (RFI). This request for information does not commit the Government to contract for any supply or service whatsoever.

Buncombe County Health and Human Services (BCHHS) is soliciting information from organizations interested in contracting for the lodging for individuals that have been ordered to isolate and quarantine during the Covid-19 pandemic.

At a minimum the facility should:

- Have single occupancy rooms with internal bathroom facilities
- No shared air space with other leased/rented units for a range of days at minimum of 3 days up to 30 days dependent upon the individual circumstances.
- preferably rooms with a direct exit outside
- preferably rooms at the end of a wing
- On-site security
- Smoking area
- rooms will not be turned down during occupancy
- provide three meals per day to Isolation & Quarantine guests
- provide laundry services, as needed, for Isolation & Quarantine guests
- provide staff to address Isolation & Quarantine guests needs and communicate those needs to Buncombe County
- Register occupant as "BCHHS," providing no other personal information on registration form
- Protect the confidentiality and privacy of the occupant and keep confidential the circumstances of the agreement for this room rental
- Assure all staff keep confidential the circumstances of this room rental and protect the privacy and confidentiality of the occupant
- Allow no employee to enter the unit until Buncombe County Public Health has determined the room accessible
 - Clean linen will be delivered by your facility staff in a linen bag and left at unit door every 3rd day
 - Occupant will place soiled linen in linen bag and leave outside door the day following clean linen delivery

BCHHS will:

- Monitor occupant by phone or in person
- Pay cost of rental
- Be available for consultation should any issues arise
- Provide occupant with cleaning supplies and all items to meet personal needs.

If you believe your facility meets the above requirements, please consider responding to this RFI.

Responses

Responses should clearly define how the vendor's proposed solution(s) would meet the County's needs. Any issues or exceptions to the County's requirements should also be identified and explained.

Interested parties should respond to this RFI electronically via email to Jessica Silver.

Responses should be emailed to:

Email: jessica.silver@buncombecounty.org